

### **Alison Pilling**

Integrated and Smart Travel Interim Programme Director Transport for the North

# **North of England Transport Summit**

# THE NORTH OF ENGLAND





£290bn GVATOWARDS UK ECONOMY £37 bn GVA GAP



## **NORTHERN POWERHOUSE**

#### INDEPENDENT ECONOMIC REVIEW

A 'transformational' growth scenario by 2050 could generate:



850,000 more jobs than 'business as usual'

## Three ways improved transport can boost economic growth:

- 1. Increased capacity
- 2. Increased frequency
- 3. Improved usability



"Reducing journey time by just 60 seconds could lead to £1.6billion economic benefit to regions covered by the Northern Powerhouse."

'National Infrastructure, Local Benefits', Mace, April 2016



## **Integrated and Smart Travel**

Developing Smart North, a ticketing and journey planning system, will allow passengers to travel seamlessly around the North using contactless payment



## **Smart North - Vision and Objectives**

#### **Programme Vision**

Make it easier to work out the best journey and travel options

Make the pricing simple to understand

Make it easier to pay

#### **Programme Objectives**

Enable economic growth in the North

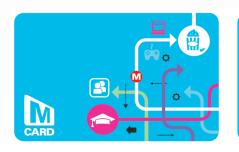
Improve the customer experience

Increase operational efficiency across the transport network

Provide a consistent and familiar travel experience throughout the North

#### **Smart North offer**

- Use your contactless card (or smartphone) for instant swipe access to bus, train, tram and metro
- Receive live journey planning and travel updates for travel across the North
- Buy advance or season tickets and use them through your card
- Pay on the day with swipe access and a promise that your total spend won't exceed the cheapest on-the-day fares for the journeys you've made









## **Smart North – Phased Implementation**

"Consistent experience across the North as one region"

"Improved customer experience leading to joining up the city regions"

PAYG

"Customer trust in consistently getting fair price"

Fair Price Promise

Advance purchase

Quick Wins & Enabling



# Discussion

- www.transportforthenorth.com
- @transport4north
- in Transport for the North (TfN)